

	<p><b>Barnet Health Overview and Scrutiny Committee</b></p> <p><b>24<sup>th</sup> May 2017</b></p>
<p style="text-align: center;"><b>Title</b></p>	<p><b>NHS Trust Quality Accounts 2017/18</b></p>
<p style="text-align: center;"><b>Report of</b></p>	<p>Head of Governance</p>
<p style="text-align: center;"><b>Wards</b></p>	<p>All</p>
<p style="text-align: center;"><b>Status</b></p>	<p>Public</p>
<p style="text-align: center;"><b>Key</b></p>	<p>No</p>
<p style="text-align: center;"><b>Urgent</b></p>	<p>No</p>
<p style="text-align: center;"><b>Enclosures</b></p>	<p>Appendix 1 – Committee’s Comments on 2016-17 Quality Accounts – May 2017</p> <p>Appendix 2 – Committee’s Comments on 2016-17 Quality Accounts – Mid Year Review – December 2017</p> <p>Appendix 3 –North London Hospice Quality Account 2017/18</p> <p>Appendix 4 – Community London Healthcare NHS Trust Quality Account 2017-18</p> <p>Appendix 5 – Royal Free Hospital NHS Foundation Trust Quality Accounts 2017/18</p>
<p style="text-align: center;"><b>Officer Contact Details</b></p>	<p>Anita Vukomanovic - Governance Team Leader                  020 8359 7034  <a href="mailto:Anita.vukomanovic@barnet.gov.uk">Anita.vukomanovic@barnet.gov.uk</a></p>

### Summary

This report presents the Quality Accounts from NHS Health Service providers 2017-2018. Health providers are required by legislation to submit their Quality Accounts to Health Scrutiny Committees for comment. The Committee is asked to scrutinise the Quality Accounts and to provide a statement to be included in the Account of each Health Service provider.

The relevant Trusts and the North London Hospice will be in attendance on the evening to present their report and to respond to questions from the Committee. The Committee will then provide their comments to the Trusts and Hospice, which they require to be included

in full within the final version of the Quality Account.

## Recommendations

- 1. That noting the requirement of the NHS Health Service provider to produce Quality Accounts 2017-2018, the Committee provides a statement which they require to be included in full within the final version of the Quality Accounts of the Health provider.**

### 1. WHY THIS REPORT IS NEEDED

- 1.1 Quality Accounts are annual reports to the public from providers of NHS Healthcare Services about the quality of services they provide, mirroring providers' publication of their financial accounts. All providers of NHS Healthcare Services in England, whether they are NHS bodies, private or third sector organisations must publish an annual Quality Account. Providers are exempt from reporting on any Primary Care or NHS Continuing Health Care Services.
- 1.2 The primary purpose of Quality Accounts is to encourage boards and leaders of healthcare organisations to assess quality across all of the Healthcare Services they offer, and encourage them to engage in the wider processes of continuous quality improvement. Providers are asked to consider three aspects of quality – patient experience, safety and clinical effectiveness. The visible product of this process – the Quality Account – is a document aimed at a local, public readership. This both reinforces transparency and helps persuade stakeholders that the organisation is committed to quality and improvement. Quality Accounts therefore go above and beyond regulatory requirements which focus on essential standards.
- 1.3 If designed well, the Accounts should assure commissioners, patients and the public that healthcare providers are regularly scrutinising each and every one of their services, concentrating on those that need the most attention.
- 1.4 Quality Accounts will be published on the NHS Choices website and providers will also have a duty to:
  - Display a notice at their premises with information on how to obtain the latest Quality Account; and
  - Provide hard copies of the latest Quality Account to those who request one.
- 1.5 The public, patients and others with an interest in their local provider will use a Quality Account to understand:

- Where an organisation is doing well and where improvements in service quality are required;
- What an organisation's priorities for improvement are for the coming year; and
- How an organisation has involved service users, staff and others with an interest in the organisation to help them evaluate the quality of their services and determine their priorities for improvement.

1.6 Commissioners and healthcare regulators, such as the Care Quality Commission (CQC), will use Quality Accounts to provide useful local information about how a provider is engaged in quality and tackles the need for improvement.

## **2. REASONS FOR RECOMMENDATIONS**

2.1 This Committee has been given the opportunity to comment on Quality Accounts before they are published as it is recognised that they have an existing role in the scrutiny of local Health Services, including the on-going operation of and planning of services.

2.2 The powers of overview and scrutiny in relation to the NHS enable committees to review any matter relating to the planning, provision and operation of Health Services in the area of its local authority. Each local NHS body has a duty to consult the local Overview and Scrutiny Committees on any proposals it may have under consideration for any substantial development of the Health Service in the area of the Committees' local authorities, or on any proposal to make any substantial variation in the provision of such service(s).

## **3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED**

3.1 The duty is on the providers to submit the accounts to the Health Overview and Scrutiny Committee for comments. In order for the committee to discharge its scrutiny role effectively, it is recommended that the committee provide comments.

## **4. POST DECISION IMPLEMENTATION**

4.1 The Health Overview and Scrutiny Committee is asked to scrutinise the Quality Accounts and to provide a statement to be included in the Account of each Health Service provider.

## **5. IMPLICATIONS OF DECISION**

### **5.1 Corporate Priorities and Performance**

5.1.1 The Overview and Scrutiny Committee must ensure that the work of scrutiny is reflective of the Council's principles and strategic objectives set out in the Corporate Plan 2015 – 2020.

The strategic objectives set out in the 2015 – 2020 Corporate Plan are: –

The Council, working with local, regional and national partners, will strive to ensure that Barnet is the place:

- Of opportunity, where people can further their quality of life
- Where people are helped to help themselves
- Where responsibility is shared, fairly
- Where services are delivered efficiently to get value for money for the taxpayer

## **5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)**

5.2.1 There are no financial implications for the Council.

## **5.3 Social Value**

5.3.1 The Public Services (Social Value) Act 2013 requires people who commission public services to think about how they can also secure wider social, economic and environmental benefits. Before commencing a procurement process, commissioners should think about whether the services they are going to buy, or the way they are going to buy them, could secure these benefits for their area or stakeholders.

## **5.4 Legal and Constitutional References**

5.4.1 Section 244 of the National Health Service Act 2006 and Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013/218; Part 4 Health Scrutiny by Local Authorities provides for the establishment of Health Overview and Scrutiny Committees by local authorities.

5.4.2 Health and Social Care Act 2012, Section 12 – introduces section 2B to the NHS Act 2006 which imposes a new target duty on the local authority to take such steps as it considers appropriate for improving the health of people in its area.

5.4.3 NHS bodies and certain other bodies who provide health services to the NHS are required by legislation to publish Quality Accounts drafts of which must be submitted to the Health OSC for comment in accordance with section 9 of the Health Act 2009 and the National Health Service (Quality Accounts) Regulations 2010 as amended.

5.4.4 The Council's Constitution (Article 7) sets out the terms of reference of the Health Overview and Scrutiny Committee as having the following responsibilities:

*“To perform the overview and scrutiny role in relation to health issues which impact upon the residents of the London Borough of Barnet and the functions services and activities of the National Health Service (NHS) and NHS bodies located within the London Borough of Barnet and in other areas.”*

## **5.4 Risk Management**

5.41 There are no risks.

## **5.5 Equalities and Diversity**

5.5.1 Equality and Diversity issues are a mandatory consideration in decision making in the Council pursuant to the Equality Act 2010. This means the Council and all other organisations acting on its behalf must fulfil its equality duty when exercising a public function. The broad purpose of this duty is to integrate considerations of equality and good relations into day to day business, requiring equality considerations to be reflected into the design of policies and the delivery of services and for these to be kept under review.

5.5.2 The specific duty set out in s149 of the Equality Act is to have due regard to need to:

*Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act; Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.*

5.5.3 The relevant protected characteristics are – age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; sexual orientation. Health partners as relevant public bodies must similarly discharge their duties under the Equality Act 2010 and consideration of equalities issues should therefore form part of their reports.

## **5.6 Consultation and Engagement**

5.6.1 Each local NHS body has a duty to consult the local overview and scrutiny committee on any proposals it may have under consideration for any substantial development of the health service in the area of the committees' local authorities, or on any proposal to make any substantial variation in the provision of such service(s).

## **6 BACKGROUND PAPERS**

6.1.1 Health Overview and Scrutiny Committee – 15 May 2017 – The Committee provided their comments on each of the Trusts'/Hospice's Quality Accounts: <https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=179&MId=8786&Ver=4>

6.1.2 Health Overview and Scrutiny Committee, 4 December 2017 – The Committee undertook a mid-year review on the progress made by each Trust/Hospice on the comments provided against their Quality Accounts:  
<https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=179&MId=9292&Ver=4>